# FrontRunners

INVENTORY MANAGEMENT SOFTWARE

MARCH 2019







Powered by **Gartner** Methodology

Software Advice.

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# INTRODUCTION

This FrontRunners analysis is a data-driven assessment identifying products in the Inventory Management software market that offer the best capability and value for small businesses. For a given market, products are evaluated and given a score for Usability (x-axis) and User Recommended (y-axis). FrontRunners then plots 10-15 products each on a Small Vendor and an Enterprise Vendor graphic, based on vendor business size, per category.

In the Inventory Management
FrontRunners infographic, the
minimum qualifying scores were
4.23 for Usability and 4.11 for User
Recommended.

To be considered for the Inventory Management FrontRunners, a product needed a minimum of 20 user reviews published within 18 months of the evaluation period. Products needed a minimum user rating score of 3.0 for both Usability and User Recommended.

#### INTRODUCTION

The minimum score cutoff to be included in the FrontRunners graphic varies by category, depending on the range of scores in each category. No product with a score less than 3.0 in either dimension is included in any FrontRunners graphic. For products included, the Usability and User Recommended scores determine their positions on the FrontRunners graphic.



# DEFINING INVENTORY MANAGEMENT SOFTWARE

nventory Management software is a digital framework for a perpetual inventory system, in which quantities are continuously updated in real time across multiple physical and digital channels (e.g., brickand-mortar stores, e-commerce platforms). These software systems also provide support for inventory auditing procedures, such as cycle counts.

Software Advice's FrontRunners is focused on the North American Inventory Management software market. We identify this set of core capabilities for the Inventory Management software category: inventory control, inventory auditing

and item attribute management, as well as at least one of the following: barcoding/RFID/electronic scanning, order management, lot traceability and/or reporting/analysis.

### FRONTRUNNERS

(SMALL & ENTERPRISE VENDORS)

#### FRONTRUNNERS® FOR INVENTORY MANAGEMENT, MARCH 2019



USABILITY

For each individual rating in both the Usability and User Recommended criteria, the methodology weighs recent reviews more heavily.

## FRONTRUNNERS SCORES

(SMALL & ENTERPRISE VENDORS)

		TOTAL SCORE	USABILITY SCORE	USER RECOMMENDED SCORE
1	Inform ERP	9.34	4.75	4.59
2	Latitude Core WMS	9.29	4.78	4.51
3	Finale Inventory	9.25	4.66	4.59
4	<b>EZOfficeInventory</b>	9.23	4.65	4.57
5	inFlow Inventory	9.00	4.56	4.43
6	Megaventory	8.82	4.59	4.24
7	Skubana	8.80	4.42	4.37
8	Orderhive	8.77	4.52	4.25
9	Fishbowl Warehouse	8.57	4.32	4.25
10	Lightspeed Retail	8.57	4.34	4.22
11	Sortly Pro	8.52	4.37	4.16
12	Unleashed	8.51	4.32	4.19
13	<b>DEAR Inventory</b>	8.41	4.28	4.13
14	Vend	8.36	4.24	4.12

## RUNNERS UP

**3PL** Warehouse Manager

**ABC Inventory** 

**ABM Inventory** 

**AccountMate** 

Accruent

**Acctivate** 

addONE

**ADS Solutions - Accolent ERP** 

AdvancePro

**Agiliron** 

**Agility DMSI** 

All Orders - NumberCruncher

**AMICS** 

**Amicus** 

APIC Kitchen Manager - Recipe Management

**ArbiMed Inventory** 

**ASAP Systems** 

**Asset Tracker for Jira by Spartez** 

Asset4000

**Atlas Planning Suite** 

**AutoFluent** 

**Avercast Forecasting Solutions** 

**Backstore** 

**Basware** 

**BatchMaster ERP** 

**BioTracer** 

**BizAutomation** 

**BizSlate** 

**Blue Link ERP** 

**Boolment Software Suite** 

**Brahmin Solutions** 

**Bright Suite** 

**Brightpearl** 

**C-Store Office** 

**Carta by Archon Systems** 

**CellSmart POS** 

CentralBOS	EasyEcom
ChannelApe	EazyStock
ChannelGrabber	Ecount ERP
Channergy	EMERGE App
CheckVentory	EMS Digital Narcotics Tracker
Cin7	ERP123
Clear Spider	erplain
Compeat	ERPLY
Connected	eTurns
CorelMS	FieldService360
Craftybase	FinancialForce Accounting
CrossPostIt	FinancialForce Supply Chain Management (SCM)
CrunchTime Back Office	Fixed Assets Tracking
CrunchTime Back Office  CyberStockroom	Fixed Assets Tracking Flowtrac
CyberStockroom	Flowtrac
CyberStockroom  Dealer Accelerate	Flowtrac  FMIS Asset Management  Forest Metrix
CyberStockroom  Dealer Accelerate  DealersLink	Flowtrac FMIS Asset Management
CyberStockroom  Dealer Accelerate  DealersLink  Decision Logic	Flowtrac  FMIS Asset Management  Forest Metrix  Freestyle Solutions  Get Sweet
CyberStockroom  Dealer Accelerate  DealersLink  Decision Logic  Deskera MRP	Flowtrac  FMIS Asset Management  Forest Metrix  Freestyle Solutions  Get Sweet  GiftLogic
CyberStockroom  Dealer Accelerate  DealersLink  Decision Logic  Deskera MRP  DistributionPlus	Flowtrac  FMIS Asset Management  Forest Metrix  Freestyle Solutions  Get Sweet

**Goods Order Inventory (GOIS) Pro** KeepStock **GroovePacker Khaos Control Cloud** HandiFox **Kinaxis RapidResponse** Herschel ERP Kn{owl}edge Krunchbox Indigo8 INFIN Kyozou **Lead Commerce** Infoplus **Infor CloudSuite Business** Linnworks **LivePOS Integral Accounting Enterprise** IntelliTrack DMS Check In-Out **LOCATE Inventory** INTUENDI LogicBox CRM Inventoria **Logiwa WMS Inventory Management Software Loyverse Advanced inventory InventoryTrack** Magestore Maintenance5000 **IRMS Warehouse Management** Jazva **MaitreD POS** JDA Software **MarginPoint** Marketman **JumpStock** KartzHub Masterworks **Katana MRP** Mi9 Retail Suite Kechie **MicroBiz Cloud POS KeeperPOS** mobe3

MRPEasy	PomodoTech by ADI Business Solutions
MYOB Advanced	POSIM EVO
NCR Counterpoint	PowerHouse
NebuCore	Primaseller
NetSuite - Retail	Productsup Suite
NolaPro	ProfitBooks ProfitBooks
Now Commerce	proVision WMS
Numismatics Inventory Manager	Q Ware CMMS
odoo	QR Inventory
Odoo Inventory	QRwave
OfficeBooks	Ramco ERP
Optimum Control	RazorERP
Oracle Netsuite	Rbcafe Inventory Pro
Oracle SCM Cloud	Red Rock Warehouse Manager
Orderbot	RELEX
ordoro	Rentman
Pandora FMS	RestockPro
Paragon ERP	RetailOps
PartsBox	RICS Software
PDF Suite	Runit RealTime
Pi.TEAM	Sage ERP Suite
Point-of-Rental	<b>3</b>

Sage ERP X3 SkuVault

Sage Inventory Advisor SMACC

SalesPad Cloud SmartField

SalesWarp Solid Commerce

SAP Business One SOLTI SIM - Inventory Management

SAP Financials Sonic Fusion

Sellbery SOS Inventory

Sellbrite Sphera

SellerActive Inventory Management Springboard Retail

SellerCloud Square for Retail

Sellsy Squarify

ShareMyToolbox Statii

ShipHero Stitch Labs

ShipMonk StockIQ

Shipping software by VIPparcel Stockpile

Shopping Cart Elite SupportSync

**Shopventory** SureDone

SINGLE PICK SwiftCount

SixBit Software Syndustry Equipment

SKULabs SYSPRO

SkuNexus Systum

SkuSuite Tana Inventory Management

**TapHunter VISCO TECSYS Distribution Management Visual Inventory Control TECSYS** Warehouse Management **W3bstore.com The Plex Manufacturing Cloud Wasp Inventory Control WITS (Wholesale Inventory Tracking** TrackVia System) by PKIM **TrueERP** Xotelia **Vanguard IBP for Supply Chain Yellow Dog Inventory** Veeqo **Zentail Commerce VeraCore Fulfillment Solution Z**henHub **VersAccounts Zoho Inventory** Vin eRetail

# METHODOLOGY BASICS

The FrontRunners methodology assesses and calculates a score for products on two primary dimensions: Usability on the x-axis and User Recommended on the y-axis.

# The Usability score is a weighted average of user ratings including:

- End-user ratings of one to five stars on the product's ease of use.
- End-user ratings of one to five stars on the product's functionality.

The User Recommended score is an overall weighted average of scores including:

- End-user ratings of one to five stars on how valuable users consider the product to be relative to its price.
- End-user ratings of one to five stars on how likely they are to recommend the product to others.

There are up to two FrontRunners graphics for each market, one Small Vendors and one Enterprise Vendors graphic. The Small Vendors graphic highlights qualifiers from smaller (by employee size) vendors, while the Enterprise Vendors graphic displays qualifiers for larger (by employee size) vendors.

#### **METHODOLOGY BASICS**

Markets are defined by a core set of functionality, and to be eligible for FrontRunners, products must offer that core set of functionality. Core functionality required is determined by our research analysts, who provide coverage for and have familiarity with products in that market. Additionally, a product must have at least 20 unique user-submitted product reviews published within 18 months of the start of the analysis period across the three Gartner Digital Markets web properties: softwareadvice.com, capterra.com and getapp.com.

Inclusion in the Small Vendor or Enterprise

Vendor FrontRunners graphics is based on vendor
employee count. Vendors eligible for the Enterprise

Vendor graphic must have more than the median
employee count for all vendors in the market, or

100 employees—whichever is greater. Vendors
whose employee counts do not meet either of
those thresholds qualify for the Small Vendor
graphic.



<sup>&</sup>lt;sup>1</sup> In the event fewer than 10 products qualify for either a Small Vendors or Enterprise Vendors FrontRunners graphic, the vendors that do qualify will be combined into a single graphic.

